

Stevenage Community Safety Partnership

Action plan 2014/15

This plan records actions that are conducted through partnership working – and is documented through the Operational Delivery Group (ODG). Outcomes have been allocated **green** (complete), **amber** (in progress / on target) or **red** (not started / at risk) status. The plan does not record the work of individual agencies in tackling the priorities.

The plan is updated by the Senior Corporate Police Officer (Community Safety & Strategic Partnerships) and lead officers for each action. This is a 'live' document and will be assessed regularly by ODG in light of shifting priorities, emerging issues and financial implications. The Responsible Authorities Group (RAG) will receive quarterly updates on progress against the action plan. The police and crime commissioner will receive half yearly updates (including budget information).

1. Domestic abuse

Lead Agency: Stevenage Borough Council

Indicators: domestic abuse crimes per 1000 head of population, number of police recorded crimes

Obje	ectives / aims	Lead	When by	Resource	Expected outcomes / outputs	Action taken and progress (to be updated by lead officer each quarter)	status
1.1	Support the work of the DA coordinator, strategy and action plan and ensure two way communications, in order to: continue awareness raising initiatives increase reporting decrease repeat offending. 	SBC Alex Hepton	March 2015	 Existing resources / officer time. External funding streams. 	 At least one campaign undertaken this year. 20% annual decrease in offending by Stevenage perpetrators involved in Herts Change (after year one). 	The DART project has begun (6 month pilot) – aimed at child victims / witnesses and run in conjunction with NSPCC. Plans underway for a multi agency conference in November – themed around the child's experience of DV at different stages of childhood.	1.
						IDVA is available at SBC once every two weeks. It is hoped to increase this service.	
						Under the DHR action plan – SBC procedure in place for responding to DV disclosure. Training in place for relevant staff in use of DASH RIC.	2.
						Coordinator is now in place to organise case	

						 management meetings regarding low risk DV victims (below MARAC threshold). Herts Change is underway, with 8 perpetrators involved in the programme. Installation (by HFRS) of arson proof letterboxes for people identified as 'at risk'. Insp Tabert contacted Herts Women's Centre re previous agreement around ride along by HWC staff – awaiting response. 	
1.2	Improve information and data sharing in particular with Lister hospital, CCG and local GP surgeries. Commission regular or ad hoc data analysis when required.	SBC Debbie Barker in conjunction with CCSU Sarah Taylor	Summer 2014 As required.	 Existing resources / officer time. Police data analysis for quarterly monitoring. NHS data – 	 Quarterly reports received from health starting summer 2014 – report to RAG. CCSU 5 year analysis complete by April 2014. Report to RAG July 2014. 	No data analysis requested this quarter – strategic assessment risk matrix received. Lister update?	1.
				Cardiff Model. 4. CCSU data analysts. 5. CCG data			2.

1.3	Monitor and progress DHR action plan (AA)	RAG Debbie Barker	Quarterly	Existing resources / officer time	1. Quarterly monitoring process devised by June 2014, in order to provide agency	Updates will be presented at 27 Oct RAG meeting.	1.
					updates to RAG. 2. Improved process and interagency communication – evaluation of action plan outcomes to be started in May 2015.		2.
	Acquisitive crime (wi	th a partners	nip focus o	n shoplifting, ro	bbery, and theft f	rom a person)	
	ad Agency: Police icators / measure: seriou	s acquisitive cr	ime per 1000	head of population	n, number of police I	recorded crimes	
Ind		s acquisitive cr Lead	ime per 1000 When by	head of population	n, number of police i Expected outcomes / outputs	Action taken and progress (to be updated each quarter)	

	people and property; including targeting offending in the commercial centre (Op Twist / No crime days). Continue multi agency collaborative work with retailers to reduce offending.			3. Publicity materials.		aimed at the target audience. 200 residents have taken part in total. Sgt Moatt was nominated for a Suzy Lamplugh personal safety award – awaiting results. Police and partners continue to work with retailers in the neighbourhood centres providing advice about target hardening, CCTV etc Op Twist – focusing on Town centre retail crime Local officers working with Coops in precincts around prevention/ target hardening. Coccooning of all Burglaries methodology managed by SNT. Monitoring of crime trends to ensure appropriate intervention where required.	2.
2.2	Project / campaign Communicate the impact of shoplifting – educate shoplifters of consequences through a	Police Insp Simon Tabert & Probation Jon Cowen	Autumn 2014	 Officer time / PCSOs Retailers Town Centre 	1. Annual 10% decrease in shoplifting.	ODG agreed – lack of time and resource makes this unachievable – move to strike from the action plan. Also question value of the campaign.	1. Not started – at risk due to staff resource pressures

	'full cost recovery' (of most prolifically stolen items) campaign, in collaboration with local retailers and neighbourhood centres.			management.4. Backing of Chamber of Commerce.5. Publicity materials.6. Ex shoplifters / offenders.7. Internal & external funding			
2.3	Continue support for 'Watch' schemes: Neighbourhood Watch Shop Watch Pub Watch Dog Watch Encourage intelligence sharing with partner agencies and Watch members, particularly in relation to repeat offenders.	Police NW Liaison Police and SBC Licensing	Quarterly	streams. Existing resources.	1. Annual increased Watch membership – at least 1 new watch per quarter.	Michael Hearn is the new NW secretary. He has been invited to participate in ODG and asked to provide data and info for RAG. Pubwatch goes from strength to strength through the online system. . Improved communications between licensees – instant action taken against banned nominals. Streetmeets used to sign up residents to NHW. Shopwatch quarterly meetings identify the most active criminals to retailers.	1.

2.4	Share appropriate and relevant crime information with the community. Use community messaging and social media to proactively share crime information and personal safety advice with the public.	All partners, through communications teams when necessary.	When necessary and appropriate.	 OWL messaging Twitter Facebook Existing partner agency communications resources. 	1. At least four positive partnership messages released each month through social media.	Several positive messages sent via police and HFRS Twitter accounts. 1 SBC press release – Killing with Kindness. 1 SBC / police press release re silver street meets. Joint press release re Hyde Out. Can You Hear Me website used to update youth club members.	
2.5	Reduce reoffending by addressing issues impacting on acquisitive crime; and providing signposting to support for offenders where appropriate – including referrals to addiction programmes. Utilise finance, benefits and debt advice project facilitated by CAB through	Probation Jon Cowen	When necessary and appropriate.	 CAB Probation Appropriate programmes in place. Existing resources. Internal and external funding. 	 Annual 10% decrease in repeat offences among IOM group (Stevenage offenders). 90% of qualifying offenders to receive relevant and appropriate financial support from CAB. At least one case 	CAB on target. Stevenage related IOM quarterly figures not received.	1. 2.
	Probation.			 6. Credit Union. 7. Reoffending 	study produced to demonstrate strong and effective partnership work.		3. Not started

				data from IOM			
Lea	iolent crime, alcohol a d Agency: Police, Ste cators / measure: number	venage Boro	0		, number of police re		
	Objectives / aims	Lead	When by	Resource	Expected outcomes / outputs	Action taken and progress (to be updated each quarter)	
3.1	Improve data and information sharing. Better engagement with the NHS, working with CCSU to ensure that	SBC Debbie Barker (in conjunction with CCSU Michael	Summer 2014	 NHS staff including Lister and CCG NTE staff and security. 	 Quarterly data received from health. CCG representation at each RAG meeting. 	Cardiff data? Funding bid for No More project submitted to Big Lottery 18 June 2014 – bid accepted for 2 nd stage.	1.
	violent crime, alcohol and drugs data is extracted from Lister Hospital A&E – to assess long term issues and create sustainable solutions.	Nadasdy)		3. CCSU analysts.4. Drug paraphernalia info for hot spot	3. Data utilised for Big Lottery funding bid in Summer 2014.	Drug paraphernalia info utilised for police intelligence and hot spot mapping.	2.
	Improve engagement with local GPs, CCG and ambulance service to ensure appropriate data is shared and utilised for forward planning and funding bids.			mapping.			3.

3.2	Carry out public	Police	March 2015	1. Existing	1. At least two		
	reassurance and	Insp Simon		resources.	operations /	Family Blue Light event	
	proactive operations /	Tabert			campaigns	took place 19 July – Town	
	campaigns (promoting			2. Internal or	undertaken (summer	Centre.	1.
	responsible drinking	HFRS		external funding	and Christmas).		
	messages) in relation to	Mark Burgess		streams.		Police led activities during	
	alcohol related crime and				2. Annual 5%	ACPO alcohol week	
	the night time economy.			3. NTE	reduction in alcohol	19th/20th Sept 2014.	
				businesses.	related violent crime.	Licensing checks on 20	
	Work in conjunction	SBC				premises. Summary of	2.
	with and support	Debbie Barker		4. Alcohol retailers	Multi agency	results fed back to	
	voluntary agencies like			/ wholesalers.	action plan produced	Council Licensing team –	
	Street Pastors.				when necessary, for	Ali Hutchin led. National	
				5. Drink Aware	every problematic	alcohol awareness week	
	Encourage corporate			resources.	licensed	activities being planned	
	social responsibility by				establishment. 100%	for November.	
	engaging with local			6. Pub Watch.	discussed and		
	appropriate partners for			7.0	agreed at ODG.	Drug dealing issues	
	support / sponsorship.			7. Spectrum.		around Greene King pubs	
				0. Country wouth		in Old Town addressed.	
				8. County youth services.		No noticeable	
				services.		displacement- however Cocaine swabs tested	
						positive in most Old town	
						pub toilets. Further	
						monitoring to continue,	3.
						but acquisitive crime and	5.
						Public Order linked to	
						NTE is down as are	
						numbers of customers.	
						(Weekly monitoring by	
						POLICE)	
						Action plans still in place	
						– fantastic success rate.	
						Licensees are more	
						engaged and willing to	
						share information.	

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3.3	Project / campaign Develop a multi-agency health awareness programme targeting schools/colleges	E&N Herts NHS Trust David Brewer Stevenage Haven	February 2015	 Internal or external funding streams (CCG?). Schools buy in. 	 At least three senior schools engaged by Feb 2015. Annual 5% 	Initial meeting undertaken to scope out project – to be led by David Brewer (Lister).	1.
	regarding alcohol / drugs / healthy living.	Frankie Packard		3. Research best practice from other areas.	decrease in alcohol and drug related A&E admissions for under 18s.		
				 Peer mentors. Promotional and educational 			
				materials. 6. Police and Crime Commissioner			2.
3.4	Educate monitor and enforce licensing conditions in partnership with the police, license holders and the taxi trade.	SBC Licensing	When necessary	 Public Health 1. Existing resources. 2. Legal advice 	1. All new premises license applications determined by, or referred to the Licensing Committee or General Purposes Committee for	Joint visits to licensed premises undertaken regularly. Joint action plans for licensed premises.	1.

					review.		
					2. Number of investigations and/or prosecution, resulting in a fine being levied by the Courts or the acceptance of a simple caution relating to those premises and/or license.		2.
3.5		SBC Evert Robotham		1. Existing resources.	1. 100% of referrals to No More agreed (or referred on) at	Drugs strand of project now has 8 clients.	1
		& Sarah		2. Internal and external funding.	ODG.	Keyworker for the alcohol strand vacancy has been	
	Co-ordinate partnership	Brewerton	Fortnightly	3. Agency	2. At least one case study produced to	reruited.	2.
	contributions and referrals to the No More Project; consider options for long term funding of project.			referrals.	evidence impact of referrals and behavioural change of client.	Alcohol strand has 8 clients. All clients referred through	3.
	Monitor & evaluate the drugs strand to No More (pilot from April –		quarterly		3. 50% of No More clients sustain their tenancy.	ODG in Q1. Concerns around Specrum referring high risk / dangerous clients to	4.
	December 2014).				4. 50% of No More clients significantly reduce alcohol consumption.	No More, who are more suitable to continue treatment with Spectrum. DB to contact alcohol	5.
					5. 10% of No More clients significantly	services commissioner at HCC with concerns.	6.

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					reduce drugs use. 6. 50% of clients show considerable improvement in health. 7. 50% of clients have no ASB associated with them on leaving the project.	Bid has been submitted to the Big Lottery – 3 year programme to expand the service to deal more effectively with clients. Idea is to create a No More brand with keyworkers offering specific knowledge around alcohol, drugs, DV and debt. Model will remain the same, as it is adaptable to each client. Funding for 4 keyworkers is sought. Service will become self sustaining through the development of a tool kit and training package for sale or license to other authorities / agencies. – Bid has been accepted for 2 nd stage.	7.
Lead	ate crime d Agency: Stevenag ators / measure: numb	Ū					
	ctives / aims		When by	Resource	Expected outcomes / outputs	Action taken and progress (to be updated each quarter)	
	Encourage third party reporting through SBC; and work with CCSU to identify further potential	SBC Debbie Barker	May 2014	 Existing resources. Buy in from SBC 	1. 100% of relevant CSC and tenancy staff trained by August 2014.	Organising appropriate training dates to suit both SBC and HCC.	1. Not started

	organisations in Stevenage. Ensure relevant staff are fully trained.			HR, CSC and Housing. 3. Publicity materials. 4. CCSU –			
4.2	Undertake desk top exercise to ascertain prevalent groups in Stevenage with protected characteristics and issues experienced; in order to determine local need and resources required.	SBC Debbie Barker in conjunction with CCSU Sarah Taylor	March 2015	training. 1. Data – Census, CCSU, community survey, local community groups, schools, children's centres (race and disability data), police, NHS. 2. Anecdotal	 Overview of protected characteristics in Stevenage produced by November 2014. Info used in EqIA for refreshed 3 year 	EqIA started – more data required.	1. Not started 2.
4.3	Undertaking proactive and preventative work with minority groups to encourage community cohesion; and reduce risk of community tension.	Police Insp Simon Tabert	March 2015	 evidence 1. Existing resources. 2. Cooperation from minority groups. 3. Publicity materials. 	SoSafe strategy (April 2015). 1. 100% identification of possible community tension issues and coordinated plan in place to mitigate risk.	Police, HFRS and SBC have been in regular communication with Mosque leaders, specifically in relatin to the raised terror threat – building relationships and reassuring the community. Police and SBC are	1.
				4. Internal / external funding.		working on issues raised by Salman Lone re HMOs. Data and intelligence is being collected to identify potential problem premises / individuals. Tension monitoring returns	

					are regularly sent to the Counter Terrrorism Unit. Stevenage Mosque also working closely with CTU. DB and ST regularly attend a counter terrorism tactical action group meeting (CT TAG), and will attend further meetings (Prevent agenda). A CT unit member of staff attends ODG regularly. Prevent training has been			
					organised for staff and Members.			
5. Community reassura	nce							
Lead Agency: All partne	ers							
Indicators: % of people feeling safe or very safe at night and during the day (town wide survey)								
Objectives / aims	Lead	When by	Resource	Expected outcomes / outputs	Action taken and progress (to be updated each quarter)			

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5.1	Engage, inform and reassure the community through a range of face to face engagement methods; providing community safety intelligence, and proactively seeking crime reduction opportunities; with a greater focus on groups most fearful of crime.	ODG (All)	March 2015	 Existing resources. Internal and external funding. Members' community budget funding. 	 At least four targeted engagement events carried out this year. Women's self defence classes promoted at National Personal Safety Day event – at least 20 people signed up. 	Dangerous dogs event in TC gardens. Partners participated in Older People's event. Operation Scrod continues to challenge scrap metal traders. Street meets undertaken in hot spot areas. 4 targeted Silver Street meets engaged with 100+ people. Killing with Kindness campaign.	1. 2. Event scaled down due to time / resourcing issues
5.2	Formulate a multi- agency communications / events forward plan for 2014/15 with proactive community safety messages; attempting to	ODG (All)	July 2014	Existing resources: • Twitter • Facebook • SoSafe Newsletter • Chronicle	1. At least one CSP initiative submitted to award schemes, which demonstrate best practice and	Silver Street Meet nominated for Suzy Lamplugh Award. No More project nominated for ?? Award.	1.

Appendix 1	Q1 update / p	progress monitor (1	April – 30 June 2014)
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	realign fear with real risk and vulnerability. Actively promote SoSafe initiatives / projects / events, in order to highlight partnership working and alter negative perceptions of the town; and submit entries to award schemes relating to SoSafe projects when appropriate.			 partner websites & publications local media 	innovation (Operation Sabre, Silver street meets etc). 2. Undertake two PCC district days (June and November).	2 nd PCC district day may be postponed due to SBC resource issues.	2.
5.3	Actively support community safety award schemes for Stevenage residents / project participants.	SBC Evert Robotham & Sarah Brewerton	When appropriate	Existing resources.	1. Local residents rewarded through FIP awards and other community awards.	Good neighbour awards took place in June – with various recipients from FIP and No More.	1.
5.4	Project / campaign Devise and implement a good citizen / witness campaign, focussing on simple tips to educate, motivate and enable Stevenage residents to be good witnesses; reporting what is witnessed accurately, quickly and without fear.	Police Insp Simon Tabert and Tara Adams- Cook	March 2015	 External funding. Desktop exercise to ascertain best practice models. Publicity material. Support from PCC / CCSU Public support. 	1. Project devised and delivered by Winter 2014.	Initial ideas have been submitted to Constabulary Comms- will discuss further in Q3.	1.
	ASB, criminal damage ad Agency: Stevenag				ire Fire & Rescu	e Service	

Q1 update / progress monitor (1 April – 30 June 2014) Appendix 1

Objec	ctives / aims	Lead	When by	Resource	Expected outcomes outputs	Action taken & progress (to be updated each quarter)	
6.1	Focus on supporting repeat and vulnerable victims of ASB, utilising SafetyNet to share information.	SBC Evert Robotham & Sarah Brewerton	Ongoing	Existing resources.	1. Produce at least two case studies to demonstrate coordinated management of	Safety Net consistently allows partners to progress ASB cases quickly and effectively. There is one high risk police ASB case at present.	1.
		Police ASB officers & Insp Simon Tabert			cases. 2. 100% of problem cases & information flagged to ODG for partnership resourcing.	Despite falling criminal ASB casework SBC continue to deal with a high tenancy related case load – noise, nuisance etc.	2.
6.2	Devise and implement a local shared model and protocol for the community trigger process.	SBC Evert Robotham Sarah	September 2014	 1. Existing resources. 2. Best practice research. 	1. Model and protocol in place by September 2014.	Model is currently being scoped, based on what has worked in trial areas and our methods of partnership working. SBC will be the	1.
	Regular updates to RAG and escalation of trigger when necessary.	Brewerton Debbie Barker Jim Archibald			2. Trigger cases escalated when appropriate through RAG or appeals process.	lead agency for trigger cases – dealt with via dedicated web address and SPOC. New tools and powers came into place on 20 Oct.	2.

Indicators: ASB per 1000 head of population, number of police recorded crimes, number of live council ASB cases, deliberate fires

0.0		000		 Fordations 	A Malalla		
6.3	Utilise mobile CCTV to address ASB and		When required	1. Existing	1. Mobile cameras utilised in hot spot	Cameras have been moved	
	criminal damage issues	(All)		resources.	areas.	to hot spot areas.	
	in hot spot areas.			2. Internal and	a1005.	6 cameras available for use.	
	In not spot areas:			external funding.	2. publicity	but may be coming to the	1.
	Ensure that all			external funding.	generated re	end of their lifespan. May	
	cameras are in working			3. communications	CCTV – at least	have to consider purchase	
	order.			with licensed	one good news	of new cameras next year.	
				premises, including	story for wide	of now carrierae next year.	
	Encourage retailers			information leaflets /	circulation this		
	and licensed premises			promotional material.	year.		
	to support the CSP and				,		
	report NTE criminal						2.
	damage issues,						
	utilising CCTV footage						
	where available.						
6.4	Reduce ASB and	HFRS		Eviating recourses	1. At least two	Pagular On Cabra taking	
0.4	criminal damage	Station	When required	Existing resources.	Operation Sabre	Regular Op Sabre taking	
	through a targeted	Commander			patrols conducted	place – at least once per week.	1.
	partnership response.	Billy McGill			each quarter.	WEEK.	·
	partnersnip response.				each quarter.	6% increase in ASB in Q1 –	
	Conduct multi agency	Police			2. Quarterly 5%	this is reflected across	2.
	arson and visual audit	Sgt James			decrease in ASB.	county, and may be as a	
	patrols, making use of	Moatt				consequence of 101 (i.e. all	
	SoSafe / HFRS bikes –				3. Quarterly 5%	calls logged and allocated a	
	in order to identify	ODG (All)			decrease in	crime reference – no triage	3.
	opportunities to reduce				criminal damage.	system).	
	criminal damage, ASB				Ŭ	3 /	
	and deliberate fires.				4. Incidence of	1% decrease in criminal	
					deliberate fire not	damage – reasons for not	
					more than 2 per	hitting target as above.	
					thousand head of		4.
					population.	Deliberate fire currently 1	
						per 1000 head of	
						population.	
						Environmental services	

Appendix 1	Q1 update	/ progress monitor (1)	April – 30 June 2014
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						working with Thomas Alleyne school – Enviro ASB on school playing fields and nazi symbolism graffiti. Field is owned by HCC, but leased to school for 123 years – HCC absolve all responsibility for site. ODG offering advice and partnership help where possible.	
6.5	Co-ordinate partnership contributions and referrals to the FIP.	SBC Evert Robotham & Sarah Brewerton	Fortnightly	Funding until April 2015	 1. 100% of new referrals agreed at bi weekly meetings. 2. Produce at least one case study to demonstrate impact of those referrals and 	FIP referrals agreed or referred on through ODG bi weekly.	1. 2. Not started
					evidence behavioural change. 3. 50% of clients		3.
					4. 50% of ASBcases closedagainst client		4.

Appendix 1 Q1 u	update / progress	monitor (1 Apri	I – 30 June 2014)
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					when signed off		
					from the project.		
6.6	Support projects designed to reduce ASB and criminal damage; providing young people with positive activities to reduce possibilities of	ODG (All)	When appropriate.	 Existing resources. Internal or external funding streams. 	1. Produce at least one case study to provide anecdotal evidence relating to success of positive activities	Work underway to improve youth provision at Shephall. Project group set up.	1.
	involvement in further crime; and developing community cohesion.				supported and implemented. 2. Undertake evaluation and follow up on existing projects, for use in evidence based funding bids.		2.
6.7	Project / campaign Support police in dealing with street begging / homelessness issues - proactive operations targeting those without Stevenage link.	ODG (All)	When necessary.	 Existing resources. Internal or external funding streams. 	1. Summit / professionals meetings called regarding individuals with multiple and complex needs – targeted action plans in place.	No summit meetings this quarter. Regular protagonists are being pursued through the criminal justice system. Killing with Kindness campaign took place. Aim for another event during	1.

Support SBC housing and homelessness advice service by attending and providing information for individual's 'summit' meetings.	Sue Waller (SBC)		2. Undertake at least one campaign this year to highlight issues and educate public.	winter, in conjunction with outreach work and info about cold weather provision.	2.
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Funding

Lack of community safety funding is an issue that cuts across all priority areas. Grant funding from the Police and Crime Commissioner is of a finite amount, and will be allocated to projects or initiatives according to priority need. There is a requirement for ODG, led by the community safety officer, to explore alternative funding streams and joint working in order to bid for, commission and maintain projects. This will be an area of continuing work for the partnership.